

Harvest Jazz & Blues Festival Student Work Term July 24 – September 17



The Harvest Jazz and Blues Festival is seeking two highly motivated students to fill the roles of Retail Store Staff for the 2017 Festival. Reporting to the Store Manager, the Retail Store Staff will provide excellent customer service in their role assisting with the selling of merchandise and festival tickets and promoting the event to current and potential customers. This important team member will help ensure the successful delivery of the event.

We are seeking an individual with the following qualifications

- Strong customer service skills
- Ability to work in a fast-paced environment
- Strong work ethic and self-motivated
- Comfortable working irregular hours
- Attention to detail
- Computer skills
- Organizational and multitasking skills
- Ability to lift 15lbs and be on your feet for several hours
- Available to work flexible hours throughout Festival time (September 12-17th)
- Previous retail experience is an asset
- Must be a current student returning to full time studies in the fall
- Bilingual in French and English is an asset

You will be responsible for the following activities

- Answer patrons' questions about the festival experience, tickets and merchandise
- Advise patrons on special ticket packages and add-ons
- Assists with maintaining accurate counts and presentation of store inventory; restocking merchandise
- Working with ticketing software
- Reacting to patron concerns quickly and with a sense of importance
- Handling cash and processing card purchases
- Acting as an ambassador for the festival within the downtown Fredericton community and beyond
- Assisting/Leading special projects as directed by the Store Manager

Please submit a resume and cover letter to the attention of Lucas Hicks, Managing Director by email: lucas@harvestjazzandblues.com (if you have received a student voucher for the SEED program, please indicate this on your application)

We thank all applicants for your interest but only those selected for interviews will be contacted.