

ACCESSIBILITY ATTENDANT



ROLE DESCRIPTION

Accessibility assistants guide patrons to the accessible viewing area at our tented venues, and are available to assist patrons as needed at our accessible drop-off location on Queen St.

RESPONSIBILITIES:

- Be ready and able to assist patrons with accessibility and/or mobility needs
- Allow patrons to lead the way in regards to their own accessibility needs, assisting patrons only if requested and welcome
- Work in conjunction with Admissions Team to guide patrons in and out of the accessible viewing area
- Direct persons with disabilities to the venue's accessible washrooms
- Be respectful to patrons, volunteers and staff

QUALIFICATIONS:

- Excellent customer service skills
- Energetic, social and positive attitude
- Attention to detail
- Ability to stand on your feet for long periods
- Ability to work in a fast-paced environment
- Experience working in similar roles an asset