

# HARVEST

MUSIC FESTIVAL  
FREDERICTON - NB·CANADA

Position: Harvest Music Festival Store Staff

Hours: Full and Part-Time Positions

Dates: August 16 - September 17th, 2023

Position Description: Harvest is Fredericton's biggest music festival and the staff at Harvest Central are the starting point to setting up a great festival experience! The store is often the festival's first point of contact with our patrons in their festival experience, and we aim for excellent service in every patron transaction.

## Responsibilities:

- Selling tickets, passes and merchandise to customers
- Using a ticketing system and POS to sell tickets to customers
- Stocking merchandise and taking inventory of merchandise at close
- Maintaining a clean and organized store environment
- Being informed on festival performances, schedule, and experience, to act as brand ambassadors
- Assisting Harvest office with tasks leading up to the event
- Assisting Harvest Marketing team with putting up marketing materials
- Familiarizing yourself with the music of artists performing at festival

## Qualifications:

- You do not have to be a student (but you can be!)
- Previous retail experience of 1 year or more is an asset but not a requirement.
- Ability to provide exceptional customer service and inform patrons about all festival performances and experiences
- Ability to work with new technologies
- Ability to work in fast-paced environment, balancing patron requests and maintaining store appearance
- Ability to work on your feet for long periods and be able to lift a maximum of 15lbs
- Ability to work flexible hours
- A positive attitude and willingness to assist customers at all times

To apply for this position, please submit a cover letter, resume, and three references to Josh Steeves, Sales Manager, at [josh@harvestmusicfest.ca](mailto:josh@harvestmusicfest.ca) no later than August 14th.

